

IBM, RPA

- , IBM (Robotic Process Automation, RPA)

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, 2020 12 9 – IBM() () IBM (Robotic Process Automation, RPA) .

18% , 2018 , , .

2019 IBM RPA , .

IBM RPA , .

IBM RPA 50 , 5 10 . , 2021 AI (Intelligent Automation) .

IBM RPA IT . IT .

RPA 60 (2020 12) . , RPA , 2 .

CIO “ IBM RPA ” “ IBM RPA , ” . “ ” “ ” .

IBM “ RPA RPA ” “ IBM RPA ” .

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