IBM ,

- 12 RPA

- 35 , 100%

- ,

2020 06 17 , - IBM . 700 , (RPA, Robotic Process Automation) .

12 35 , 0% , 3 .

. . IBM (GBS) IBM . , ,
, , .

, , , RPA .

55.5% 35 12 , 0% , 7~8 20 . 100 .
, .

( ) “ RPA . ” .

IBM (GBS) “ ” , “
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https://kr.newsroom.ibm.com/announcements?item=122621